

The City of Burnside offers a FREE At-Call home collection service, meeting the needs of our community and reducing landfill.

The City of Burnside has partnered with our waste provider East Waste to offer a flexible and environmentally responsible hard waste service.

### The service features:

- One FREE At-Call pickup per financial year that you can book at any time of the year.
- A confirmed date for your pickup 4 6 weeks from the date of your call.
- Pickup days on Wednesday or Thursday of each week
- Placement of your items within the front boundary of your property.
- More than one pickup per year at a minimal cost.
- Involvement from a not-for-profit social enterprise that will remove items that can be salvaged or saved and reused.
- Hard waste not salvaged or saved will be disposed of at an alternative fuel facility; processing the hard waste into an engineered fuel product used to fire the kilns at Adelaide Brighton Cement, replacing the use of non-renewable fossil fuel.
- See over the page for the types of hard waste items that you can have collected.

## How do I make a booking?

To receive your FREE At-Call pickup call East Waste on 8347 5111, or go online at <a href="https://www.eastwaste.com.au">www.eastwaste.com.au</a> and make a booking.

You can do this anytime throughout the year, so if you are moving house or spring cleaning, there is no need to wait for the once a year service.

# What do I do once I have made my booking?

- East Waste will post to you a confirmation of your booking and a sticker that you place on the items that you want collected.
- Place items on the kerbside the night prior to your collection or before 6 am on the collection day.
- For those residents living in units and multidwelling properties, East Waste will negotiate a suitable location for collection upon booking.
- Before collection day place the sticker provided on your items so that it is clearly visible.
- Only put out a maximum of 2 cubic metres of hard waste (2 m long x 1 m wide x 1 m high).
- Items placed out for collection in excess of the maximum amount will be left and will be your responsibility for removal.
- Adhere to the acceptable items list over the page.
- Non-acceptable items left out will not be collected and will be your responsibility for removal. Over the page is a list of other disposal services.
- You do not need to be at home on collection day.

### Can I have more than one collection?

Yes. City of Burnside residents can make one additional At-Call home hard waste booking at a cost of \$50 for the collection (\$25 for concession card holders).

For bookings:

East Waste 8347 5111

www.eastwaste.com.au



City of Burnside Ph: 08 8366 4200 Fx: 08 8366 4299 www.burnside.sa.gov.au



#### IN

Items accepted for collection:

- Furniture tables, chairs, wardrobes, beds and mattresses
- Whitegoods refrigerators, freezers, washing machines, dryers and ovens - for safety, please remove or tie shut the doors (these doors can be placed separately for collection)
- Floor coverings (up to 2 metre lengths)
- Sheets of iron and guttering (up to 2 metre lengths)
- Timber off cuts (up to 2 metre lengths)
- Dismantled clothes lines
- Blinds and window coverings
- Bikes and toys
- Air conditioners
- Small items of scrap metal
- Hot water systems
- Lawn mowers
- Rainwater tanks (segments up to 2 metre lenaths).

#### OUT

Items not accepted for collection:

- No bricks, rocks, dirt, pavers, concrete and building materials
- X No electronic waste (TVs, computers, or anything with a battery or cord)
- No motor vehicle tyres
- No items too heavy for two people to lift
- No batteries
- No paints
- No ammunition, explosives or flares
- No asbestos
- No fire extinguishers
- No motor oil
- No gas bottles
- No liquids
- No chemicals
- No panels of sheet glass
- No car parts gear boxes, engine blocks and
- No business or industrial waste
- No mirrors, windows or panels of sheet glass
- No tree shrub branches and prunings.

## What about items not accepted as hard waste?

All residents can play an active role in sorting hard waste for recycling before their service occurs by checking out Council's A-Z Domestic Waste Disposal Guide, especially for what will be accepted for hard waste collections, at www.burnside.sa.gov.au, for electronic waste and electrical items visit:

## **Glen Osmond Recycle Centre**

389 Glen Osmond Road, Glen Osmond

Ph: 8379 9955

Mon to Fri 8.30 am - 4.30 pm, Sat 8.30 am - 12.30 pm MUST show proof of residence (D/Lic) for free of charge



www.eastwaste.com.au



