



2016/17
Annual Business Plan and Budget
Summary



Your Budget

The Annual Business Plan and Budget achieves a rate increase of 0.9 per cent, the lowest in ten years, maintains existing service levels, and targets further operational efficiencies and financial savings.

On 28 June 2016 the City of Burnside Council adopted the Annual Business Plan and Budget for 2016/17 which seeks to balance the demand for services and infrastructure with the revenue available to meet these needs.

It addresses issues faced by our community, compliance with the current government legislation and the need to manage and maintain appropriate service levels and infrastructure assets. The Annual Business Plan and Budget ensures that long term priorities and objectives are still relevant and that we have the financial capacity to deliver them.

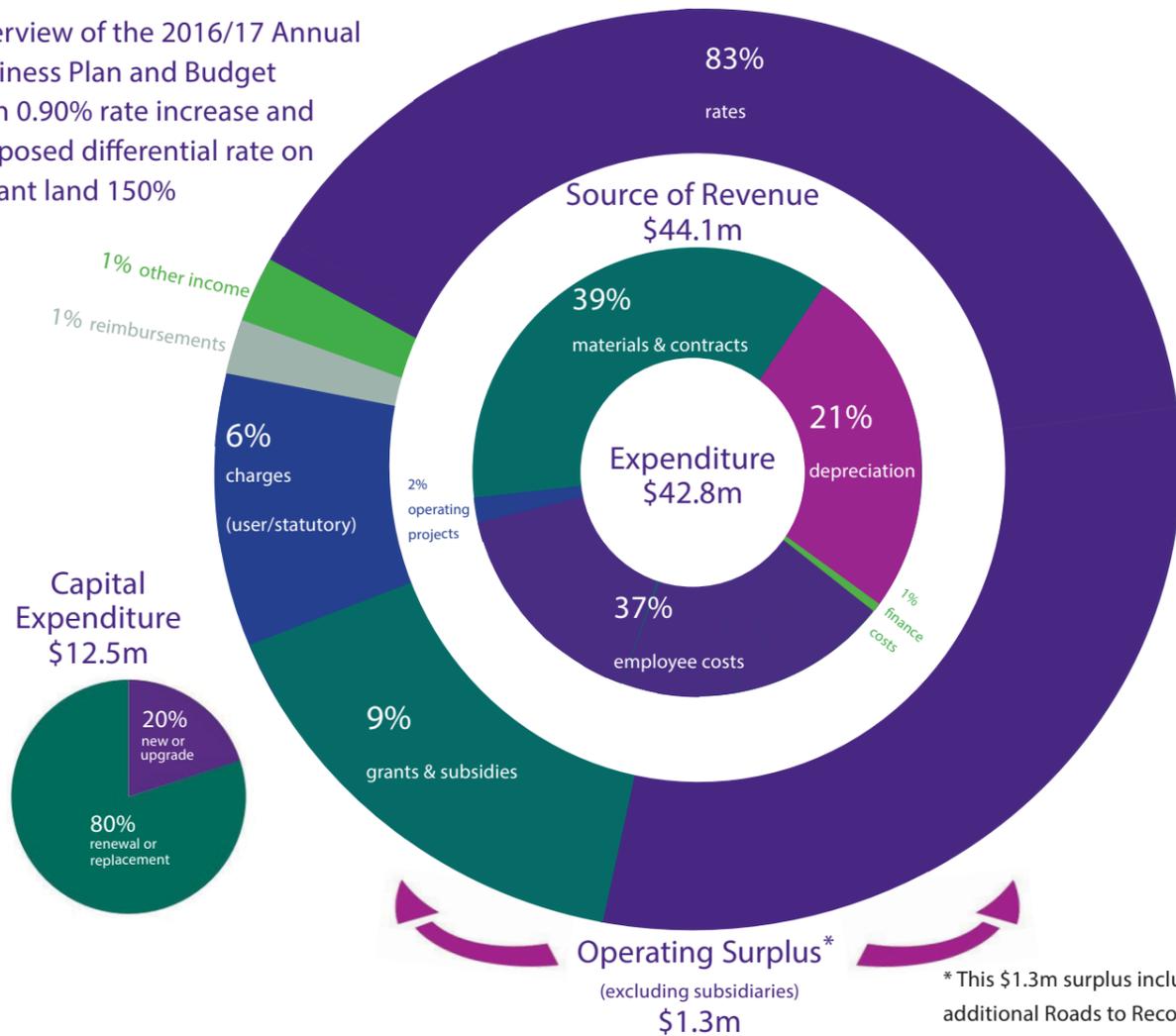
In the coming financial year we will invest in our community by delivering operational projects and ensuring that our services are delivered in the most cost-effective way possible.

This brochure contains a summary of the Annual Business Plan, the 2016/17 Budget, our highlights from 2015/16, and our rating strategy for the City.

Our financial planning processes ensure our long term financial sustainability can be maintained while meeting the needs and expectations of the community. The Long Term Financial Plan will now be updated as part of this financial planning process.

The full version of the Annual Business Plan, along with information on the full range of Council's services and the Long Term Financial Plan, is available at www.burnside.sa.gov.au.

Overview of the 2016/17 Annual Business Plan and Budget with 0.90% rate increase and proposed differential rate on vacant land 150%



* This \$1.3m surplus includes an additional Roads to Recovery Grant payment of \$789k. The normalised surplus on removal of this additional payment equates to \$531k.

Achievements and future priorities

Our financial planning processes ensure our long term financial sustainability can be maintained while meeting the needs and expectations of our community.

These processes deliver Council's objectives as specified in Be the Future of Burnside, Our Strategic Community Plan 2012-2025 and on other related strategies.

2015/16 Achievements

- Unqualified external audit opinion on the financial statements and internal controls.
- Glenunga Community Hub delivery and opening.
- Extensive community development program management at Glenunga Community Hub.
- Delivery of all Capital Works programs including Drainage, Footpath, Road Resurfacing, Traffic Calming, Kerb Renewal, Community Buildings, Playgrounds and Open Space.
- Successful negotiation and agreement to transfer Constable Hyde Reserve to the City of Burnside.
- Finalisation of the Public Health Plan.
- First draft of the Activity Centres Development Plan Amendment (DPA).
- Swim School at the George Bolton Swimming Centre.
- Transition of Aged Care service delivery, from the Home and Community Care funded program (HACC) to the new Commonwealth Home Support Program (CHSP), incorporating the use of the My Aged Care portal.
- Burnside Garden Awards.
- Integration of Planning Customer Service and Depot Customer Service into one Customer Service Team for a streamlined service.
- BCustomerWise stage one completed, review of relevant policies and standards, organisation-wide training, customer request workflows and knowledge base reviewed, external survey of Urban Services and Community and Development Services customers completed.
- Implemented e-learning including online employee induction.
- Undertook an Organisational Culture Survey and completed appropriate action planning.
- Introduced strategic workforce planning.
- Major website overhaul & upgrade.
- Backup Power Generator for the Civic Centre.
- Elected Member transition to electronic minutes & agendas.
- Complete revamp of the Procurement Framework including development of the 12 month Roadmap.
- Focus on savings leading to Q3 Operating Surplus being higher than the adopted budget by \$355k.

2016/17 Priorities

- Development and Endorsement of Asset Management Plans.
- Delivery of all Capital Works program including Drainage, Footpath, Road Resurfacing, Traffic Calming, Kerb Renewal, Community Buildings, Playgrounds and Open Space.
- Endorsement of major Master Plans including Hazelwood Park, Kensington Gardens Reserve and The Burnside Community and Civic Centre.
- Completion of the Animal Management Plan 2017-2022.
- Completion of the Activity Centres DPA and the Residential DPA.
- Go live with electronic lodgement of Development Applications.
- Implementation of new legislative requirements: Public Nuisance and Litter Bill, Dog and Cat Management (Amendment) Bill.
- Implementation of radio frequency technology, in the Library including self-serve loan checkouts.
- Community and Cultural Service Strategy and associated new policies prepared.
- Implementation and review of the George Bolton Swimming Centre, the Community Centres operations, services and program delivery.
- New Customer Service Centre software – Skype for business which incorporates the addition of web chat and email link.
- Continuation of BCustomerWise stage 2 with additional external surveys.
- Renegotiate and finalise Enterprise Agreements for field and administrative staff.
- Introduce new leadership development programs.
- Achieving the financial savings target set in the Budget for 2016/17.
- Developing Council's financial indicator targets and aligning the Long Term Financial Plan.
- Delivering the Procurement Roadmap.
- Work Orders and Programmed Maintenance Project.
- Sharing of backup services with another Council.
- Establishment of a State Wide Strategic Procurement ICT Panel.
- Automation of invoicing process.
- Implementation of recommendations from the Efficiency and Effectiveness Review.



Rates

The Council seeks to achieve rate stability over time while ensuring that the services, project and infrastructure needs of the community are met.

Our sound financial management has enabled Council to propose a 0.9 per cent average rate increase, 2 per cent lower than the 2015/16 budget, and the lowest rate increase in over 10 years. Council's commitment to achieving financial savings has enabled this low rate, while still delivering a high standard of service to our community.

Council has also introduced a 150% higher rating on vacant land properties (a differential rate). The rationale for introducing the differential rate is to provide an incentive to encourage development in the Council area. Introducing a differential rate does not seek to increase Council's total rate revenue but instead, re-distribute the existing rates burden.

For further information on differential rating, please refer to the [Differential Rating Report](#) on engage.burnside.sa.gov.au.

The differential rating on Vacant Land for 2016/17 will result in an annual average increase of \$51 for all other categories (except Vacant Land) and \$526 for the vacant land ratepayer.

A rates increase reflects the increasing costs that Council must pay to deliver our services and maintain infrastructure for the community. Also taken into account are factors such

as the current economic climate, the Local Government Price Index (LGPI), employment rates, Council's debt profile, imposed legislative change and the need to manage, maintain and improve the community's physical infrastructure assets for future generations.

Rate rises have no direct correlation with the Consumer Price Index (CPI).

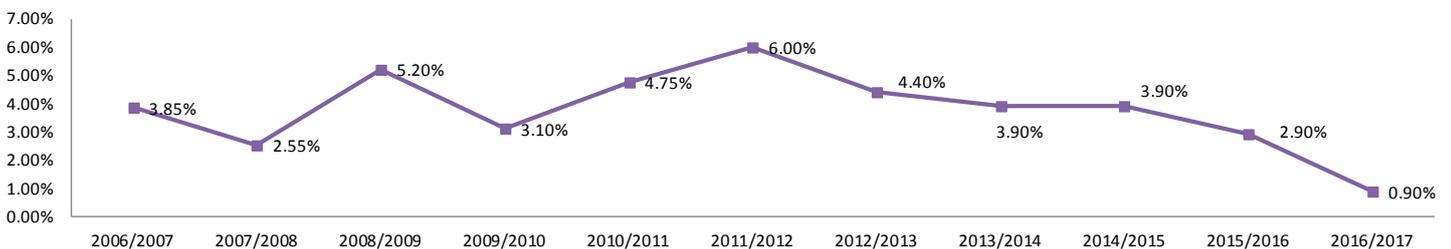
Rates increases occur in line with the LGPI. The CPI measures changes in the price of a 'basket' of goods and services that is representative of the expenditure of households (toothpaste, nappies, food, clothing and other typical domestic expenditure including council rates).

In the LGPI 'basket' are wages, heavy equipment, diesel, bitumen, and much greater proportions of power and water than the average household.

Rates increases in the Long-Term Financial Plan match projected expenditure increases in infrastructure, construction material costs, salaries and contractors including waste management. These factors comprise approximately 83 per cent of Council's expenditure.

For further information on Rates please refer to the Rating Policy on www.burnside.sa.gov.au.

Rating Policy History
(Average % increases)



401 Greenhill Road, Tasmore SA 5065
PO Box 9, Glenside SA 5065
T (08) 8366 4200 F (08) 8366 4299
burnside@burnside.sa.gov.au
www.burnside.sa.gov.au