City of Burnside Home Support Program
Home Maintenance Services

Please note: Our contractors have the legal right and responsibility to refuse work if they believe it could adversely impact upon your, or their, health and safety.

Handy man jobs – needs based service, bookings are minimum of 1 hour
All work carried out needs to be less than 2.7 metres high and be easily accessible.

Able to provide services to:
- Cupboard door off hinges
- Shower screen door off roller
- Curtain rod fallen down
- Hoses and attachments
- Install basic window locks for safety
- Clean split system air conditioner filter
- Wipe over ceiling fan blade
- Take down & put back kitchen and bathroom exhaust fan/s (client to wash)
- Re-light pilot lights
- Take curtains down and put back up again (client to wash)
- Change clocks at daylight savings beginning and end
- Change light globes
- Supply and install key safety boxes
- Assist with moving hard rubbish to the kerb
- Plane wooden cupboards and doors
- Replacing wire in flyscreen’s

Unable to provide services to:
- Security door locks needing replacement/repair (needs locksmith)
- Remove possums or vermin
- Remove bees/wasps/snakes
- Enter roof spaces
- Clean evaporative air conditioner filters, if system is on the roof
- Paint
- Major carpentry work
- Paving
- Concreting
- Tidy sheds
- Repair roller shutters or controllers

Minor Plumbing - needs based service, bookings are minimum of 1 hour

Able to provide services to:
- Replace tap washers (indoor & outdoor)
- Replace toilet cistern washers

Unable to provide services to:
- New lever mixer taps
- Install sprinklers, dripper systems or irrigation
Smoke alarms - needs based service, bookings are a minimum of 1 hour
All work carried out needs to be less than 2.7 metres high and be easily accessible.

Able to provide services to:
- Replace batteries in non-hard wired smoke alarms
- Replace batteries in hard wired smoke alarms (battery replacement only)
- Replace old non hard wired smoke alarms if they are over 10 years old

Unable to provide services to:
- Replace hard wired smoke alarms
- Any other work on hard wired smoke alarms other than a battery change (needs electrician)

Garden Tidy – Clients are eligible to receive up to 8 hours of gardening per financial year, bookings are a minimum of 1 hour. All work carried out needs to be less than 2.7 metres high and be easily accessible.

Able to provide services to:
- Cut back shrubs/bushes/trees that are not above gutter height (or higher than 2.7 metres)
- Sweep/blow leaves to clear paths around the home
- Cut back climbers (e.g. Ivy) that are below gutter height
- Whipper snip weeds/grasses in small to medium areas
- Spread mulch in small to medium flower beds
- Remove green waste (at client’s cost)

Unable to provide services to:
- Mow lawns
- Weed by hand
- Professionally prune (only a ‘cut back’)
- Dig gardens or other areas
- Prepare veggie patches for planting
- Re-pot plants
- Shape topiary
- Dig out trees/plants

Window Clean – Clients are eligible to receive up to 6 hours of window cleaning per financial year, bookings are a minimum of 1 hour.

Able to provide services to:
- Single storey homes
- Double storey homes

Unable to provide services to:
- Wash flyscreen’s / security screens
**Gutter Clean** - Clients are eligible to receive up to 2 gutter cleans per financial year

**OPTION A:** Contractors clean the gutters using their ladder and contractors do not get onto the roof to clean

**Able to provide services to:**
- Single storey homes (no higher than 2.7 metres)
- Flush downpipes

**Unable to provide services to:**
- Houses with asbestos in roof or guttering
- Houses on steep slopes, which make ladder placement dangerous
- Clean box gutters
- Repair rooftops
- Anything requiring access from the roof
- Remove gutter guard
- Clean gutters of shed/garage/granny flats which are separate from the main house

**OPTION B:** – Contractor is able to service double story and split level homes as well as get on the roof to clear valleys and box gutters

**Able to provide services to:**
- Double story and Split level homes
- Flush downpipes
- Get on roof to clear valleys and box gutters

**Unable to provide services to:**
- Houses with asbestos in roof or guttering
- Houses on steep slopes, which makes the work dangerous
- Repair rooftops
- Remove gutter guard
- Clean gutters of shed/garage/granny flats which are separate from the main house