City of Burnside Home Support Program
Home Maintenance Services

Please note: Our contractors have the legal right and responsibility to refuse work if they believe it could adversely impact upon your, or their, health and safety.

Essential safety jobs (handy man) – needs based service
Time limit is up to one hour; client pays the contractor's private rate for any time over the subsidised hour. All work carried out needs to be less than 2.4 meters high and be easily accessible.

Able to provide services to:

- Cupboard door off hinges
- Shower screen door off roller
- Curtain rod fallen down
- Hoses and attachments
- Install basic window locks for safety
- Clean split system air conditioner filter
- Clean ceiling fan blade
- Clean kitchen exhaust fan
- Re-light pilot lights
- Take curtains down and put back up again (client to wash)
- Change clocks at daylight savings beginning and end
- Change light globes
- Supply and install key safety boxes
- Assist with hard rubbish removal
- Minor carpentry work

Unable to provide services to:

- Security door locks needing replacement/repair (needs locksmith)
- Remove possums or vermin
- Remove bees/wasps/snakes
- Enter roof spaces
- Clean evaporative air conditioner filters, if system is on the roof
- Paint
- Major carpentry work
- Pave areas
- Concreting
- Tidy sheds
- Repair roller shutters or controllers

Minor Plumbing - needs based service
Time limit is up to one hour; client pays the contractor's private rate for any time over the subsidised hour.

Able to provide services to:

- Replace tap washers (indoor & outdoor)
- Replace toilet cistern washers

Unable to provide services to:

- New lever mixer taps
- Sprinklers, dripper systems or irrigation

Funded by the Australian Government Department of Health; although funding for this home support program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

Post PO Box 9, Glenside SA 5065
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Phone (08) 8366 4200 *Fax* (08) 8366 4299 *Email* burnside@burnside.sa.gov.au
www.burnside.sa.gov.au *ABN* 66 452 640 504

Smoke alarms - needs based service

Time limit is up to one hour; client pays the contractor's private rate for any time over the subsidised hour. All work carried out needs to be less than 2.4 metres high and be easily accessible.

Able to provide services to:

- Replace batteries in non-hard wired smoke alarms
- Replace batteries in hard wired smoke alarms (battery replacement only)
- Replace old non hard wired smoke alarms if they are over 10 years old

Unable to provide services to:

- Replace hard wired smoke alarms
- Any other work on hard wired smoke alarms other than a battery change (needs electrician)

Garden Tidy – 1 service every 4 months up to 2 hours per service (1 worker for 2 hours or 2 workers for 1 hour)

Time limit is up to two hours; client pays the contractor's private rate for any time over the subsidised time. All work carried out needs to be less than 2.4 metres high and be easily accessible.

Able to provide services to:

- Cut back shrubs/bushes/trees that are *not* above gutter height (or higher than 2.4 metres)
- Sweep/blow leaves to clear paths around the home
- Cut back climbers (e.g.Ivy) that are below gutter height
- Spread mulch in small to medium flower beds
- Whipper snip weeds/grasses in small to medium areas
- Remove green waste (at client's cost)

Unable to provide services to:

- Mow lawns
- Weed by hand
- Poison weeds
- Professionally prune (only a 'cut back')
- Dig gardens or other areas
- Prepare veggie patches for planting
- Re-pot plants
- Pave areas
- Shape topiary

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Window Clean – 1 service every six months up to 2 hours per service (1 worker for 2 hours or 2 workers for 1 hour)
Time limit is up to two hours; client pays the contractor's private rate for any time over the subsidised time. All work carried out needs to be less than 2.4 metres high and be easily accessible.

Able to provide services to:

- Single storey homes - inside and outside
- Double storey homes, but lower level windows outside and both levels inside

Unable to provide services to::

- Double storey higher level windows outside

Gutter Clean – 1 service every six months up to 2 hours per service (1 worker for 2 hours or 2 workers for 1 hour)
Time limit is up to two hours; client pays the contractor's private rate for any time over the subsidised time. Contractors clean the gutters using their ladder and contractors do not get onto the roof to clean.

Able to provide services to:

- Single storey homes (no higher than 2.4 metres)
- Flush downpipes

Unable to provide services to:

- Houses with asbestos in roof or guttering
- Houses on steep slopes, which make ladder placement dangerous
- Clean box gutters
- Repair rooftops
- Anything requiring access from the roof
- Remove gutter guard
- Clean gutters of shed/garage/granny flats which are separate from the main house

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