

HOME SUPPORT PROGRAM CLIENT CONTRIBUTION SCHEDULE – from 1 February 2019

The Home Support Program Client Contribution Schedule applies to people receiving Commonwealth Home Support Programme or Home and Community Care Services from the City of Burnside. The schedules seeks contributions that are fair and affordable based on a tiered framework:

- ❖ **Level 1:** Aged Pensioners, Disability Pensioners or Self-Funded Retirees with a Commonwealth Seniors Health Card
- ❖ **Level 2:** Self-Funded Retirees with no Commonwealth Seniors Health Card

No one will be refused service due to inability to pay as a result of financial hardship. For further information see Client Contribution Fact Sheet 2018/19.

❖ COMMUNITY CARE

TYPE OF SERVICE	LEVEL 1	LEVEL 2
Domestic Assistance * (Cleaning / Laundry)	\$12 per hour*	\$17 per hour*
Personal Care *	\$12 per hour*	\$17 per hour*
Respite *	\$7 per hour*	\$12 per hour*
Shopping *	\$12 per hour*	\$17 per hour*
Social Support 1:1 *	\$7 per hour*	\$12 per hour*
Spring Clean *	\$15 per hour*	\$20 per hour*
Friendly Visiting	Free	Free

Please Note: * Minimum charge of 1 hour for these services

❖ GROUP SOCIAL SUPPORT

TYPE OF SERVICE	LEVEL 1	LEVEL 2
Social Bus Trips	\$7 plus entry fee/meal cost	\$7 plus entry fee/meal costs
3Rs Social Groups	\$10 per session	\$10 per session
Men's Shed Groups	\$5 per session	\$5 per session
Men's Breakfast	\$7 per breakfast	\$7 per breakfast
Gents' Day Out	\$7 plus entry fee/meal costs	\$7 plus entry fee/meal costs
FYI Lunch	\$5 Starter \$8 Main \$5 Dessert \$3 Tea/Coffee \$11 2 Courses \$15 3 Courses	\$5 Starter \$8 Main \$5 Dessert \$3 Tea/Coffee \$11 2 Courses \$15 3 Courses

❖ HOME MODIFICATION

TYPE OF SERVICE	LEVEL 1	LEVEL 2
Hand rails & minor installations	75 % subsidy up to a maximum of \$125 for materials and labour	50 % subsidy up to a maximum of \$125 for materials and labour
Major modifications & ramps	75 % subsidy up to a maximum of \$225 for materials and labour	50 % subsidy up to maximum of \$225

❖ HOME MAINTENANCE

TYPE OF SERVICE	LEVEL 1	LEVEL 2
Tap washers	\$10 plus parts	\$15 plus parts
Light globes	\$7.50 plus parts	\$12.50 plus parts
Smoke alarm batteries	\$7.50 plus parts	\$12.50 plus parts
Air Conditioner filter clean *	\$15 per hour *	\$20 per hour *
Keysafe box	\$65 per keysafe including installation	
Perspex door guards	\$30 per guard including installation	
Handyman Service *	\$15 per hour * (plus parts)	\$20 per hour * (plus parts)
Essential safety related Gardening (Maximum of 8 hours per year)*	\$15 per hour*	\$20 per hour*
Window Cleaning (Maximum of 6 hours per year)	\$15 per hour*	\$20 per hour*
Gutter Cleaning (single story home and working from a ladder)*	\$20 per hour*	\$30per hour*
Gutter Cleaning (Working on the roof or heights greater than 2.7 metres or cleaning box or valley gutters)*	\$35 per hour*	\$50 per hour*

Please Note: * Minimum charge of 1 hour for these services

❖ COMMUNITY TRANSPORT

TYPE OF SERVICE	LEVEL 1	LEVEL 2
Community Shopping Bus	\$1.50 one way trip \$3 return trip	\$1.50 one way trip \$3 return trip
1:1 Transport – Volunteer Car Transport to medical or health related appointments (up to 20 km per trip) or social activities (up to 10 km per trip)	Transport within the City of Burnside and neighbouring suburbs \$3.50 one way trip \$7 return trip	Transport within the City of Burnside and neighbouring suburbs \$3.50 one way trip \$7 return trip
	Transport outside the City of Burnside and neighbouring suburbs \$7 one way trip \$14 return trip	Transport outside the City of Burnside and neighbouring suburbs \$7 one way trip \$14 return trip
1:1 Accompanied Transport – Volunteer Car * Transport which requires the volunteer driver to wait or provide accompanied assistance	\$7 per hour* (*Minimum charge of 1 hour)	\$12 per hour* (*Minimum charge of 1 hour)

Commonwealth Seniors Health Card Information for Self-Funded Retirees

The Commonwealth Seniors Health Card (CSHC) helps senior Australians with the cost of prescription medicines and other health services if you are of pension age but do not qualify for the Age Pension. You can apply for the Commonwealth Seniors Health Card by phoning Centrelink on 13 23 00 or visiting your nearest Centrelink Customer Service Centre or via the Human Services website at

<https://www.humanservices.gov.au/individuals/services/centrelink/commonwealth-seniors-health-card/claiming>